Systems & Applications used in Federal National Council

Systems and Applications Implemented in FNC

Main Topics :

1. Redeveloping FNC website :

2. Developing the E-Services and E-Sharing.

3. FNC Smart Parliament Assistant .

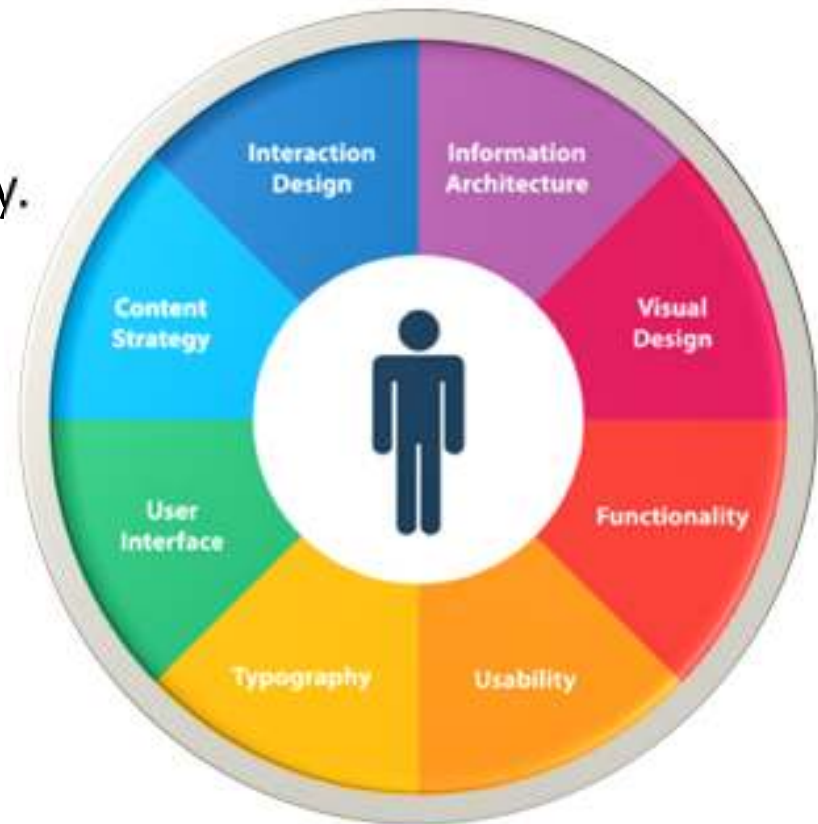## Redeveloping FNC website :

Main difficulties and challenges in the old website

- Un consistency structure .

- Lack of E-Services and E-Participations .

- The site was not fully functional and didn't follow the government's standards .

- The users were unable to interact with the website content, therefor they were unable to share their comments.

- The site was not fully integrated with other application, like E-Parliament , E-Media Center and Parliament Assistant system (Members Portal) .

Redeveloping FNC website :

Main Features and Functions included in the new development :

- Enhance the FNC website usability.

- Apply the E-Government
  standards for the E-Portals
  that includes :

1- Redeveloping FNC website :

- The page headings in the website is properly reflected to each page's content.

- New links added on FNC website to download media plug-in for the various technologies used on the site.

- All links in the website highlighted, and they correctly match appropriate destination page headings

- All pages structures and the location of all standard items consistent throughout the website .

- All images have 'alt' tags with clear image description.

- The body of the website has been included with breadcrumb trails.

- The website now Uses markup and style sheets.

- FNC website became search engines friendly.

- FNC website is comply with AAA accessibility feature in an addition to other W3C standards.

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- FNC Website design has been improved to comply with all standard design and layout guidelines (colors, fonts, logo, etc) .

- The body of the website includes all essential standard elements, including content, body links and breadcrumb trails

- The global footer of the website has include : privacy policy, terms & conditions, disclaimer, accessibility, copyright, last updated statement, screen resolution, and browser support statement .

- The website became browser-independent and cross-browser compatibility.

- The website has been supported by text to speech tool.

- The website has include a physical address, contact info and an online form in the contact us section.

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اخر تحديث للموقع تم في ٢٩-٤-٢٠١٣/٧:٢٢ .افضل تصفح لهذا الموقع من خلال شاشة ٢٦٨×٧٦٨ .يدعم مايكروسوفت إنترنت إكسبلور ٨ ، فايرفوكس ٣ و جوجل كروم ٢٠ .

أعلى الصفحة

2- Developing the E-Services and E-Sharing.

- The new development process focuses on creating and enhancing new E-Services, E-Sharing and E-Participations.

- Below are the main new features that have been implemented on FNC website :

  a) Share your thoughts
  b) Communicate with FNC Members
  c) Complaints
  d) Social Media Channels

a) Share Your Thoughts

FNC has developed a smart method to reach the UAE citizen by sharing with them all laws and decisions that still not approved yet . And take their feedback about it . This way of engagement between the government and the citizen has been implemented on FNC website.

All comments and feedback received from the citizens automatically directed to specialized committees inside General Secretariat to study and follow these comments or thoughts .

b) Communicate with FNC Members

This improvement has give the change for citizens to directly contact and communicate with FNC members.

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c) E-Complaints :

Other feature that was added to FNC website to facilitate passing any complaints to FNC.

Each complain has a unique reference number where the user can get updated with the current status of his complaint. Also the system will keep updating the user by sending email or SMS.

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d)   Keep in Touch :

FNC has considered the 2 way of communication between Members and Public.

A new alert feature has been added on the site to keep all registered users updated with the latest news, events or announcements.

e) Social Media Channels

Since the begging of the Social media revolution, FNC has decided to interact with the public through various social network, such as Facebook, Twitter and Instagram.

3- FNC Smart Parliament Assistant

This service helps members to do their jobs easily, regardless of where they are located. The system is based on MS SharePoint, and it's connected to different controls inside FNC to pull different types of information.

This service acts as a smart assistant to remind members about their meetings , sending speech request ,helping them to follow up with all meetings results and alert them with all attachments that may have been added after the end of each session.

FNC Smart Parliament Assistant (features)

a) List of all coming meetings.

b) List of all meetings attachments .

c) Shows the latest updates on the meetings.

d) List of Attachments that have been added to the previous meetings and have not been seen by the member .

e) Show the Minutes of the meetings that is "under ratification"

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f) An ability to review the main paragraph of meeting session
by audio ,in addition to the possibility of writing comments on
specific paragraph of the meeting session related to the
member .

g) List and display all meetings archives that each meeting member can request

- Notify the member with

Meeting time .

-Sending the member

general notifications

- Sending the member

Pre-saved notifications .

h) The Smart Parliament Assistant also allow the member to easily communicate with the public audience , where all comments , feedback received from the website is directly forwarded to the right members or committees through the system , also the members can reply back and interact directly with the citizen via the system .

- I) The member can use the system to request for a several services before ,during or after the meeting .

 For example:

- Request for printing papers before the meeting.
- Request for presenting a presentation.
- Request for a technical support.
- Request for Public Relation Support.

- J) Directory List

  - Offering a Directory list of internal and external entities.

- K) Submit Suggestions

By using the Smart Parliament Assistant, the member became able to submit any suggestion all the time. Each submitted suggestion carry a digital signature of the member.

- L) Media Center

An integrated module with Smart Parliament Assistant , where the member can review and find all types of media files (Pics, videos , PPT , PDF ..etc) and also can download it ,share it or send it by email . Member can easily find media belongs to him/her only by filtering the content based on his/her name . Then the member can export all search result as one downloadable zipped file .

- **M) Surveys**

The system can generate a dynamic survey that helps in conducts audience feedback about different vital issues . All surveys result can be analyzed to generate statistical and analytical report that helps members in making the decisions .

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Thank You.